FAQ^s



WHERE DO I GET THE HOP ON HOP OFF BUS?

Bus stop no. 5 is across the main road from Titanic Belfast (Queens Road, cross at traffic lights). They usually run every half hour from 10.00–16.00 and arrive at the Titanic Quarter 5–10 minutes after departing from the city centre. Visitor Services has daily updates on the times and languages they offer.

You can book your tickets or buy on board the bus.

HOW DO I GET TO THE CITY CENTRE?

ON FOOT: Walk past SS Nomadic and follow the river alongside the SSE Arena to the pedestrian bridge. Once across, walk straight ahead past the Albert Clock (leaning tower) onto High Street. If you want to continue to City Hall, walk down the street and turn left at McDonald's.

BY BUS: The closest bus stop for the city centre is across the road from SS Nomadic. Take the G2 (Glider) to the City Centre. You need to purchase your ticket from the ticket machine at the bus stop before boarding.

BY CAR: We recommend leaving your car in the Titanic Belfast car park and walking or taking the bus to the city centre. However, if you want to drive into Belfast, there are many multiple-storey car parks to avail of. To get to the city centre, drive along Queen's Road past SS Nomadic, turn right at Premier Inn and follow the road past the SSE Arena/Odyssey. After the roundabout, take the slip road to your right. Once you have crossed the river, turn left for City Hall or go straight ahead for the Cathedral Quarter.

HOW LONG DOES THE TITANIC EXPERIENCE TAKE?

The Titanic Experience is a self-guided tour that will take you about 2 hours. A visit to SS Nomadic (included in your ticket) will take an extra 30 mins.

IS THERE WI-FI?

There is free Wi-Fi throughout our building. The network is TITANIC_GUESTS and there is no password. Please, note that signal is the strongest in the Atrium.

HOW CAN I GET A TAXI?

There's a free phone located in the middle of the Atrium, which will automatically call our taxi partner company Value Cabs. The pick-up point is on level -1, at the exit to the car park.

WHAT ELSE CAN I DO IN THE AREA?

There is plenty to see and do in the Titanic Quarter! Take a stroll along the Maritime Mile to explore Belfast's maritime legacy:

- HMS Caroline, a former WW1 vessel, is located a short distance from us, behind Titanic Studios.
- A little further down the road, you will find the Pump House and Dry Dock where Titanic was fitted out. It has now been turned into a distillery – The Titanic Distillers – and can be visited. They also offer Thompson Dry Dock only tours daily. Booking is highly recommended.
- Walk down Hamilton Road (across the Titanic Hotel) for a closer look of Belfast's iconic cranes, Samson and Goliath (towards the Sydenham Road).
- For a family-fun day, why not head over to the W5, just a short walk from us? This science museum is a great educational place for people all ages!

CAN I EAT MY PICNIC IN TITANIC BELFAST?

Only food brought in our cafés and The Pantry can be eaten on the premises. There are some benches on the plaza and the Slipways where you can have your picnic.

You can also bring your picnic to the Dock Café (just past SS Nomadic). Please check the company site for café opening hours.

WHAT ELSE CAN I DO IN THE CITY?

- Belfast is home to Victoria Square and Castle Court Shopping Centres, as well as a wide variety of local and international brands in an easily accessible city centre.
- City Hall is one of Belfast's most iconic historic buildings, and the ground floor is open to the public with a free exhibition, a gift shop and a café. Daily guided tours are available free at 11.00, 14.00 and 15.00 on a first-come first-served basis, and the Titanic Memorial Garden is located in its grounds.
- In the south of the city you will find Queens'
 University and the adjoining Botanic Gardens, with
 its Palm House and Tropical Ravine. In the grounds
 of the gardens is the Ulster Museum free to enter,
 it is where you will see great collections of art,
 history and natural sciences. The museum has a gift
 shop and cafe on site but no nearby car parks.

- Belfast Zoo, located on the side of Cave Hill in North Belfast.
- Crumlin Road Gaol advanced booking advised.
- Ulster Folk Park and Transport Museum at Cultra (outskirts of Belfast towards Bangor).

Opening hours for all attractions vary, please check on individual websites ahead of your visits.

HOW DO I GET BACK TO THE CRUISE TERMINAL?

To get back to Belfast Harbour, or the Harbour Estate Cruise Dock, takes roughly 15 minutes by car or taxi. Due to the industrial nature of the areas near both these ports, we would not advise walking there from Titanic Belfast. For more information on the ports of Belfast, including travel to and from the port, please visit visitbelfast.com/cruise.

Some liner services do provide a free shuttle bus back to the port from Belfast city centre. To get there, you can get a bus connection to the Titanic Quarter by using the G2 Glider service, running continuously from Titanic Quarter. The Metro 26 bus service also runs from Titanic Quarter regularly.

You can of course use our taxi partners Value Cabs +44 (0)28 9080 9080.

CAN I GET AN AUDIO GUIDE? WHAT LANGUAGES ARE AVAILABLE?

Multimedia guides are £5. You can purchase them at our box office. They are available in English, Irish, French, Italian, German, Spanish, Polish, Mandarin, and Portuguese. The guide is also available in BSL and Audio Described versions.

IS THERE A PLAYGROUND NEAR HERE?

There is a playground beside HSM Caroline, and another close by at Victoria Park (off the Sydenham By-Pass towards Bangor). Most parks in Belfast will have a playground.

WHERE IS ANYWHERE GOOD TO EAT IN THE AREA?

Titanic Belfast has many dining options, starting with The Porthole (seasonal opening) and The Galley Café for hot drinks, sandwiches and tray bakes. The Pantry restaurant showcases the very best of local seasonal Northern Ireland produce while Hickson's Point (seasonal opening) is great for small plates and drinks.

The Wolff Grill and the Drawing Office Two Bar will offer you some fine dining options at the Titanic Hotel, next to Titanic Belfast.

There are some eating options near SS Nomadic: two great cafés, a Subway and a deli at the SPAR. Please, note that the Dock Café only serves hot drinks and tray bakes, but you are welcome to bring your own food.

Towards the city centre, you will find Thyme at Premier Inn, and the Odyssey Place contains several restaurants including Nando's, Zizzi and Five Guys. On Donegall Quays there is Novelli's at AC Hotel Belfast.

WHERE IS THE BUS STOP/TRAIN STATION?

The closest bus stop for the city centre is across the road from SS Nomadic. Take the G2 (Glider) to the city centre, and you will need to buy your ticket from the machine at the bus stop before you board the bus.

Titanic Quarter train station is approx. 15 mins walk from Titanic Belfast. Follow Queens Road towards Sydenham Road and turn left at the traffic lights. Continue along Sydenham Road for 400m and cross at the pedestrian crossing. There are steps and a ramp leading to the platforms, one for trains to Bangor the other for trains to Belfast City.

WHERE IS THE NEAREST SHOP/SUPERMARKET?

SPAR is a small shop located beyond SS Nomadic, at the bottom of the Arc Apartments (after Subway).

WHERE IS THE NEAREST POST OFFICE?

There is a Post Office in the SPAR at the Arc Apartments. There is also a post box just outside Titanic Belfast, near the Titanic sign, and stamps can be purchased in the Titanic Store.

WHERE IS THE CLOSEST PHARMACY?

The closest pharmacy will be in the city centre, but you can purchase some basic first aid necessities and over-the-counter medication in the SPAR.

CAN YOU RECOMMEND A GOOD PUB NEARBY?

You can get pub grub here at The Pantry, but if you can find plenty of pubs in the city centre. We would recommend the Cathedral Quarter.

For a great pub experience, we would recommend a visit to the Crown Bar, one of Belfast's most known pubs. This pub is a great example of Victorian gin palaces and is owned by the National Trust.

WHERE CAN I GET IRISH FOOD?

You can have a taste of Irish food here at Titanic Belfast at The Pantry. Any pubs In Northern Ireland will serve traditional Irish food.

WHERE CAN I HEAR IRISH MUSIC?

Hickson's Point, which is open July and August on the Titanic Belfast Plaza, has live traditional music Friday to Sunday. Many pubs in Belfast will play live Irish music, usually at the weekends. Go to **visitbelfast.com** for more information.

Sundays on the Maritime Mile - free pop sessions along the waterfront on the last Sunday of the month running from June to August. Visit maritime-mile.com for more information

HOW CAN I BOOK A BLACK TAXI TOUR?

Many companies offer Black Taxi tours in Belfast.
To book a tour and arrange pick-up at Titanic Belfast
(most will charge extra for a pick-up at Titanic
Belfast) you can contact one of the following
companies:

- Paddy Campbell's Black Cab Tours: 07990 955227
- Cab Tours Belfast Black Taxi Tours: 07713 640647
- NI Black Taxi Tours: 07415 100039
- Taxi Tours Belfast: belfasttours.com